

# Public Document Pack

Democratic Services  
The Corby Cube,  
George Street,  
Corby,  
Northants,  
NN17 1QG



**North  
Northamptonshire  
Council**



**Meeting:** Council  
**Date:** Thursday 31st August, 2023  
**Time:** 6.00 pm  
**Venue:** Council Chamber, Corby Cube, George Street, NN17 1QG

## **Committee Membership:**

Councillor Barbara Jenney (Chair), Councillor Lora Lawman (Vice-Chair), Councillor Jean Addison, Councillor Tim Allebone, Councillor Valerie Anslow, Councillor Ross Armour, Councillor Paul Bell, Councillor Charlie Best, Councillor Matt Binley, Councillor Jennie Bone, Councillor David Brackenbury, Councillor Wendy Brackenbury, Councillor Scott Brown, Councillor Cedwien Brown, Councillor Leanne Buckingham, Councillor Lyn Buckingham, Councillor Lloyd Bunday, Councillor Jon-Paul Carr, Councillor Robin Carter, Councillor Melanie Coleman, Councillor William Colquhoun, Councillor John Currall, Councillor Alison Dalziel, Councillor Mark Dearing, Councillor Dez Dell, Councillor Scott Edwards, Councillor Jonathan Ekins, Councillor Emily Fedorowycz, Councillor Martin Griffiths, Councillor Jim Hakewill, Councillor Clive Hallam, Councillor Ken Harrington, Councillor Helen Harrison, Councillor Kirk Harrison, Councillor Larry Henson, Councillor Helen Howell, Councillor David Howes, Councillor Philip Irwin, Councillor Bert Jackson, Councillor Ian Jelley, Councillor Matt Keane, Councillor King Lawal, Councillor Graham Lawman, Councillor Anne Lee, Councillor Richard Levell, Councillor Paul Marks, Councillor Dorothy Maxwell, Councillor Peter McEwan, Councillor John McGhee, Councillor Zoe McGhee, Councillor Andy Mercer, Councillor Gill Mercer, Councillor Macaulay Nichol, Councillor Steven North, Councillor Jan O'Hara, Councillor Dr Anup Pandey, Councillor Tom Partridge-Underwood, Councillor Mark Pengelly, Councillor Harriet Pentland, Councillor Roger Powell, Councillor Elliot Prentice, Councillor Simon Rielly, Councillor Russell Roberts, Councillor Mark Rowley, Councillor Geoff Shacklock, Councillor David Sims, Councillor Jason Smithers, Councillor Chris Smith-Haynes, Councillor Joseph John Smyth, Councillor Mike Tebbutt, Councillor Sarah Tubbs, Councillor Michael Tye, Councillor Malcolm Ward, Councillor Malcolm Waters, Councillor Andrew Weatherill, Councillor Keli Watts, Councillor Kevin Watt and Councillor Lee Wilkes

## **Agenda Supplement**

**The following additional item has now been published which was not available at the time the agenda was published.**


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Adele Wylie, Monitoring Officer  
North Northamptonshire Council

**Proper Officer**  
**Wednesday 23 August 2023**

This supplementary agenda has been published by Democratic Services.

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## Minutes of a meeting of the full Council

Held at 6.00 pm on Thursday 22nd June, 2023 in the Council Chamber at the Corby Cube, George Street, NN17 1QG

### Present:-

### Members

Councillor Barbara Jenney (Chair)

Councillor Jean Addison

Councillor Tim Allebone

Councillor Valerie Anslow

Councillor Ross Armour

Councillor Matt Binley

Councillor Jennie Bone

Councillor David Brackenbury

Councillor Wendy Brackenbury

Councillor Scott Brown

Councillor Cedwien Brown

Councillor Leanne Buckingham

Councillor Lyn Buckingham

Councillor Lloyd Bunday

Councillor Robin Carter

Councillor Melanie Coleman

Councillor William Colquhoun

Councillor John Currall

Councillor Alison Dalziel

Councillor Dez Dell

Councillor Emily Fedorowycz

Councillor Martin Griffiths

Councillor Jim Hakewill

Councillor Clive Hallam

Councillor Helen Harrison

Councillor Helen Howell

Councillor David Howes

Councillor Philip Irwin

Councillor Ian Jelley

Councillor Matt Keane

Councillor King Lawal

Councillor Graham Lawman

Councillor Anne Lee

Councillor Paul Marks

Councillor Dorothy Maxwell

Councillor Peter McEwan

Councillor John McGhee

Councillor Andy Mercer

Councillor Gill Mercer

Councillor Jan O'Hara

Councillor Dr Anup Pandey

Councillor Harriet Pentland

Councillor Roger Powell

Councillor Elliot Prentice

Councillor Mark Rowley

Councillor Geoff Shacklock

Councillor Jason Smithers

Councillor Mike Tebbutt

Councillor Michael Tye

Councillor Malcolm Ward

Councillor Andrew Weatherill

Councillor Keli Watts

Councillor Kevin Watt

Councillor Lee Wilkes

### Officers in attendance:

George Candler (Chief Executive (Interim), Adele Wylie (Executive Director of Customer and Governance and Monitoring Officer/Deputy Chief Executive (Interim)), and Ben Smith (Head of Democratic Services).

### 240 Apologies

Apologies for absence were received on behalf of Councillors Paul Bell, Charlie Best, Jon-Paul Carr, Mark Dearing, Scott Edwards, Jonathan Ekins, Ken Harrington, Kirk Harrison, Larry Henson, Bert Jackson, Lora Lawman, Richard Levell, Zoe McGhee, Macaulay Nichol, Steven North, Tom Partridge-Underwood, Mark Pengelly, Simon

Rielly, Russell Roberts, David Sims, Chris Smith-Haynes, Joseph Smyth, Sarah Tubbs, and Malcolm Waters.

**241 Minutes of the meeting held on 25th May 2023**

The minutes of the annual meeting of the Council held on 25<sup>th</sup> May 2023 were approved as a correct record and signed by the Chair.

**242 Declarations of interest.**

The Chair asked those members who wished to do so to declare any interests in respect of items on the agenda.

The following interests were declared:-

Name of Councillor	Minute Number	Interest	Reason for Declaration
Cllr Jim Hakewill	247 Motion 2 (Kettering Leisure Village (KLV))	Personal Interest	Provision of support/advice to KLV users, but confirming the retention of an open mind in respect of all eventualities relating to what could happen to KLV in terms of decisions to be made.
Cllr Keli Watts	247 Motion 2 (Kettering Leisure Village (KLV))	Personal Interest	Member of Balance Gym at KLV and having been a supporter of the Support Group.
Cllr Lloyd Bunday	247 Motion 2 (Kettering Leisure Village (KLV))	Disclosable Pecuniary Interest	As KLV was a customer of the councillor's so undertook to leave the room at the commencement of the debate, and to not take part in either the debate or vote.
Cllr Cedwien Brown	247 Motion 2 (Kettering Leisure Village (KLV))	Personal Interest	Member of Balance Gym at KLV and remained open minded in respect of any decision to be taken.
Cllr Tim Allebone	247 Motion 1	Personal Interest	As a farmer.
Cllr John McGhee	247 Motion 2 (Kettering Leisure Village (KLV))	Personal Interest	Player of squash at KLV.
Cllr Anup Pandey	247 Motion 2 (Kettering Leisure Village (KLV))	Personal Interest	Member of Balance Gym at KLV.

## 243 Chair's Announcements

The Chair made the following announcements:-

### Vice-Chair

That Cllr Lora Lawman was not able to attend the meeting and that the Council's best wishes be sent for a full and speedy recovery from her operation.

### Engagements Undertaken

There had been a busy calendar of events over the last four weeks, with engagements inside and outside of the North Northants area, including:-

- A poignant flag raising ceremony in Kettering to recognise the start of Armed Forces Week.
- An open day for a community run library in Raunds, with many representatives of the groups and organisations active within the library.
- The 2023 University of Northampton Changemaker awards, with congratulations to be extended to all the nominees and award winners, particularly a local group, 'Off the Street North Northamptonshire, which was the winner of the community ward to stamp out knife crime.

### Future Engagements

- During the forthcoming weekend, the Chair would be honoured to represent North Northamptonshire Council at the Armed Forces Day parade held in Rushden, including the fly past.
- Finally, whilst already having dates in the diary through to February 2024, the Chair would be delighted to receive invitations from groups and organisations around the area hosting events in the coming weeks and months.

## 244 Leader's Announcements

The Leader confirmed he had no announcements to make on this occasion.

## 245 Public Participation

The following members of the public made statements to Council in accordance with meeting procedure rule 15:-

- i) Cllr Clark Mitchell, Kettering Town Council – in support of saving Kettering Leisure Village to support the people of Kettering and North Northamptonshire.
- ii) Miss Janie Simper – a teacher in support of the continuation of school sporting events, as well as representing the views of Anderson School of Dance's desiring to continue use as performance venue, at Kettering Leisure Village.
- iii) Mr Alex Kingsley – as a sports user of Kettering Leisure Village, called upon the council to step in and keep KLV open whilst a sustainable, long-term, future was secured, for their benefit and the wider economy of North Northamptonshire.

- iv) Ms Hawkes – As a user of KLV, wishing to keep Kettering Leisure Village open and the venue to be marketed to its full potential to bring more revenue and ensure residents retained a fantastic venue to enjoy their leisure time.

In respect of the final speaker, although not a resident of North Northamptonshire, the Chair exercised her discretion to allow him to speak due to the importance of Kettering and the surrounding area to wheelchair rugby.

- v) Mr Gerry McCrory – As captain of the Northampton Saints Wiltshire Rugby Team emphasised KLV's importance to disabled users as it was the only venue in Northamptonshire that met all its accessibility requirements as a club, together with being an important hub to provide fitness, wellbeing, social interactions, and friendships.

**A copy of the public statements submitted to Council are filed with these minutes, as Appendix A.**

The following member of the public asked a question to Council in accordance with meeting procedure rule 16.

Ms Ryzna Garner - asked the Council to ensure that all food and drink provided and promoted at future internal events were those with the lowest impact on the climate and environment.

Cllr Harriet Pentland responded that the Council was committed to being carbon neutral by 2030 and would consider all opportunities to reduce its carbon footprint. Whilst it was rare for the Council to provide food and drink at Council events all viable opportunities to reduce its environmental impacts would be made, whilst considering local producers, catering business and providing for dietary needs.

**A full copy of the question and response is filed with these minutes, as Appendix B.**

## **246 Executive Presentations**

The Leader confirmed that there were no Executive presentations to be made on this occasion.

## **247 Motions on Notice**

The Chair confirmed that three motions on notice had been received. With the consent of Council, the Chair re-ordered the item of business to allow for motion 2 to be considered prior to motion 1, noting the keen public interest.

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Cllr Lloyd Bunday, having declared a disclosable pecuniary interest in Motion 2 on the agenda, left the room at the commencement of the debate, and did not take part in either the debate or voting on the matter.

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## **Motion 2 – Kettering Leisure Village**

Cllr Jim Hakewill moved and Cllr Keli Watts seconded the motion to Council, as set on the agenda for the meeting.

In debating the motion, all councillors were in favour of keeping KLV open, but the manner in which this was achieved was the subject of varying viewpoints.

An amendment to the motion was proposed by Cllr Helen Howell and seconded by Cllr Anup Pandey to delete the final sentence in its entirety and replace it as follows:-

*“A business and legal case which considers the viability of stepping in needs to be urgently created and scrutinised through the formal scrutiny process before being considered by the Executive. Following which (if required) a budget should be agreed by the 3<sup>rd</sup> July 2023.”*

The meeting was adjourned for a short period prior to debate on the amendment, in order to allow it to be displayed on screen.

During the debate on the amendment the suggested involvement of Scrutiny and the Executive was welcomed, although some concern was expressed that the amendment would no longer require a budget to be agreed. Clarification was provided that the meaning of a budget may or may not being required was contingent on the outcome of discussions between the Council and KLV operators, but the clear intent of the amendment was to provide for a viable deal.

At the end of the amendment debate a recorded vote was requested and accepted, which was as follows:-

### **In favour (32)**

Cllrs Matt Binley, Jennie Bone, David Brackenbury, Wendy Brackenbury, Cedwien Brown, Scott Brown, Lyn Buckingham, Robin Carter, Melanie Coleman, John Currall, David Howes, Helen Harrison, Kevin Watt, Philip Irwin, Ian Jelley, King Lawal, Clive Hallam, Helen Howell, Graham Lawman, Dorothy Maxwell, Paul Marks, Andy Mercer, Gill Mercer, Anup Pandey, Harriet Pentland, Eliot Prentice, Mark Rowley, Geoff Shacklock, Jason Smithers, Mike Tebbutt, Malcolm Ward, and Lee Wilkes.

### **Against (15)**

Cllrs Jean Addison, Valerie Anslow, Ross Armour, Leanne Buckingham, William Colquhoun, Alison Dalziel, Emily Fedorowycz, Dez Dell, Martin Griffiths, Matt Keane, Jim Hakewill, Anne Lee, Peter McEwan, John McGhee, and Keli Watts.

### **Abstentions (0)**

The amendment was carried.

At the conclusion of debate on the now substantive motion, a recorded vote was requested and accepted, as follows:-

**In favour (36)**

Cllrs Tim Allebone, Ross Armour, Matt Binley, Jennie Bone, David Brackenbury, Wendy Brackenbury, Cedwien Brown, Scott Brown, Robin Carter, Melanie Coleman, John Currall, Clive Hallam, David Howes, Helen Harrison, Kevin Watt, Philip Irwin, Ian Jelley, King Lawal, Emily Fedorowycz, Dez Dell, Matt Keane, Helen Howell, Graham Lawman, Dorothy Maxwell, Paul Marks, Andy Mercer, Gill Mercer, Anup Pandey, Harriet Pentland, Elliot Prentice, Mark Rowley, Geoff Shacklock, Jason Smithers, Mike Tebbutt, Malcolm Ward, and Lee Wilkes.

**Against (11)**

Cllrs Jean Addison, Valerie Anslow, Leanne Buckingham, William Colquhoun, Alison Dalziel, Martin Griffiths, Jim Hakewill, Anne Lee, Peter McEwan, John McGhee, and Keli Watts.

**Abstentions (0)**

The substantive motion was **APPROVED**, as follows:-

“This Council values all the opportunities provided, directly or indirectly, for the benefit of residents’ health and well-being across North Northamptonshire. In particular this council welcomes the economic benefits for Kettering and the wider regional area of having a premier national conference centre, combined with public sporting and theatrical venues (commonly known as the Kettering Leisure Village, the KLV).

The KLV's continued public and private availability on a long-term, sustainable, basis is critical to the well-being of all residents along with the wider economic prosperity of North Northamptonshire.

A business and legal case which considers the viability of stepping in needs to be urgently created and scrutinised through the formal scrutiny process before being considered by the Executive. Following which (if required) a budget should be agreed by the 3<sup>rd</sup> July 2023.”

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Cllr Lloyd Bunday returned to the meeting.

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**Motion 1 – Supporting Local Farmers**

Cllr Scott Brown moved and Cllr Elliot Prentice seconded the motion to Council, as set out on the agenda.

Before debate commenced on the motion, the Chair notified councillors that one amendment had been received prior to the meeting. The amendment was proposed by Cllr Emily Fedorowycz and seconded by Cllr Dez Dell in the following terms:-



'To delete the following words in the fourth line of the first paragraph '*...ensure their ability to enhance our magnificent countryside*', replacing them with the words '*support, promote, and encourage their move towards creating more sustainable produce...*'

... to delete the following words in the first line of the second paragraph '*Elected members will be vocal in opposing excessive regulation by central government enabling them to prosper.*'

... and to delete the fourth and fifth line of the second paragraph:- '*...both plant and meat based...*'

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*During debate on the amendment, a guillotine motion was moved by Cllr Matt Keane and seconded by Cllr Helen Harrison that the business of the meeting be continued to a conclusion.*

*The guillotine motion was carried, 31councillors voting in favour and 17 against, with no abstentions.*

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During the debate, all councillors participating spoke in support of engaging and working in partnership with arable and livestock farmers. A number of councillors spoke both in favour of and against the amendment in respect of adding an emphasis on more sustainable produce.

The amendment was voted upon and lost, with 14 councillors voting in favour, 34 against and 1 abstention.

The original motion was then voted upon, with 35 councillors voting in favour, 9 against and 2 abstentions.

The motion was duly **APPROVED**, as follows:-

"North Northants Council is committed to supporting local farmers. Britain has some of the highest animal welfare standards in the world and N.N.C should engage and work in partnership with our arable and livestock farmers to ensure their ability to enhance our magnificent countryside. We need to strive to support them by being sympathetic to diversification opportunities, including the promotion of local produce.

Elected Members will be vocal in opposing excessive regulation by central government, enabling them to prosper. Keeping in mind our commitment to the climate emergency, NNC should, wherever possible, encourage people to shop locally, taking advantage of home-grown, affordable and nutritious food, both plant and meat based, thus reducing the "food miles" on our plates."

### **Motion 3 – Housing and Homelessness**

It was proposed by Cllr Valerie Anslow and seconded by Cllr Lyn Buckingham that to allow for a full debate on the motion, noting that the meeting had now passed three and a half hours in duration, that it be deferred for consideration until the next ordinary meeting of the Council.

The motion to defer consideration was voted upon, with 42 councillors voting in favour, 4 against and 1 abstention.

The motion was duly **APPROVED**, as follows:-

“That consideration of the motion be deferred until the next ordinary meeting of Council, where it will be placed on the agenda as the first motion on notice for consideration.”

#### **248 Councillor Questions**

The Chair noted that two questions had been carried over from the meeting of 30 March 2023 at the request of the councillors, with 12 questions submitted to this meeting.

All 14 questions were received and responded to, as well as supplementary questions and answers where requested.

**A full copy of the questions and responses made, as well as any supplementary questions and responses, are filed with these minutes, as Appendix C.**

#### **249 Close of Meeting**

There being no urgent items of business, the Chair declared the meeting closed, thanking councillors and officers for their contributions and attendance.

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Chair

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Date

The meeting closed at 21:54

## Item 6. Public Participation (i) Public Statements Received

### Statement 1 – Cllr Clark Mitchell, Kettering Town Council

A couple of weeks ago I lost my temper in a meeting of KTC, I'm really embarrassed about it and apologise to the residents who elected me to represent them in that chamber.

It took me a few days but I realise what it was that tipped me over that edge.

A member of NNC's executive said that they had shed blood for that building and that they really do want to save it (KLV) but someone once said to them "don't risk your political career for that building."

That's it.

That's what made me so angry I couldn't stop myself shouting.

Because that person was wrong.

They did that executive member and everyone here a massive disservice.

If they had said "don't risk your family life, your house or your health" I'd 100% agree with them.

But your political career? Really?

They were wrong and I am here to right that wrong and to ask you to do exactly that. Actually no not ask beg.

Please risk your political career for that building.

I also ask the same of the other Conservatives who represent old KBC areas.

When KBC merged with NNC we handed over £34 million in reserves.

Other areas had been on spending sprees Other areas used theirs to pay off landlords who were unfairly imprisoned.

But KBC didn't.

KBC was "responsible".

KBC saved its money and gave it to the Unitary and how did they spend it?

Well they used some of it to pay off legal costs for East Northants mistakes.

Surely it's time to call in some of that money.

I ask it of the cllrs for different areas. The cllrs who have their council owned theatres and pools that aren't crumbling.

Don't deny Ketterings residents the services yours enjoy and that we all pay for.

Please everyone put your political careers on the line for KLV.

Because it's not really that "building" you would be risking it for.

It's for the silver medal winning cheerleading squad, the Northampton Saints wheelchair rugby squad. Starlight dance and the thousands of children who dream of performing on stage.

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The dozens of people who gave testimonials as to what the gym means to them and their mental health at St Andrews Church.

Surely that's what your "political career" is actually about.

The people.

Everyone who sits in this chamber from executive member to backbencher.

They are temporary.

This could all come crashing down on a Friday afternoon in May 2025

What's real and permanent are the people who you represent the people of North Northamptonshire.

What do you want your legacy to be?

In 20 years time when you look back on today what do you want your memory to be?

Did you fight for the people who elected you.

Or the people who sit in elevated positions because of those people and yourselves.

Please support CHI· Hakewill's Motion

Please ignore any whips that have been put in place and vote to save KLV vote to support the people of Kettering and North Northamptonshire.

Because that is who you are failing if you don't.

## Statement 2 – Miss Janie Simper

Good evening, Mr Smithers and members of North Northamptonshire Council

I would like to speak with regard to this evening's second motion about why it is so important that a speedy solution is found to keep Kettering Conference Centre open before its scheduled closure on 3<sup>rd</sup> July and allow more time to find a feasible business partner for the long-term future of the venue.

I am the Head of Drama at Kettering Science Academy, where many of our students, including a Year 8 girl in the award-winning cheerleading squad, use the facilities offered by Kettering Leisure Village on a regular basis. If the building closes on 3<sup>rd</sup> July it will be so detrimental to their physical and mental wellbeing. I took our first group booking since the pandemic to the Lighthouse Theatre on Thursday 27<sup>th</sup> April and many of the students had never been in a theatre before. You can imagine how emotional some of them became as rumours spread of the closure that day and they thought that they may never repeat the experience. District and county primary and secondary school sporting events will also be impacted as KLV hosts a variety of competitions for the area. This safe and versatile venue offers a recreational space for our young people and if it is no longer there for them, we risk having more teenagers aimlessly wandering the streets and potentially a growth of anti-social behaviour in our town centre.

This evening, I am also representing Anderson School of Dance, where I have taught part-time and both of my sons attend. The dancing school has been teaching children and adults, some of whom have become professional performers, for 20 years in Kettering and the 20<sup>th</sup> anniversary show had been booked into the Lighthouse for July 2024. Where else can such an important event be staged in the area with only a year's notice? Other local stages aren't large enough for dance, their backstage spaces too small for our number of students and parents will be required to drive further for rehearsals and shows, which has an environmental impact, too.

Yes, the classes will still continue at the Studios but without a performance venue what will these students be working towards? How will they overcome the 'stage fright' and gain the sense of accomplishment and achievement when they have shone on stage and conquered their fears? Dance provides benefits both mentally and physically. My 11 year old was distraught when he could not dance during lockdown and the Anderson Lighthouse show was postponed. He missed dancing more than school!

I appreciate that there have been negotiations 'behind the scenes' to find a solution to keep KLV open which we will not be privy to. As I suggested to Kettering Town Council, if we have an overall operator, the facilities could be divided with experts

running each section of the building. Northamptonshire Arts Management currently run the Royal, Derngate and Core Theatres. Could we not negotiate with them for their portfolio to include the Lighthouse, have the venues' programmes co-ordinated and not put them in competition with each other?

Mr Smithers, I am aware that keeping KLV open will have logistical and financial implications for North Northamptonshire but surely these are outweighed by the vast benefits that this facility offers to so many? Please don't let the acronym cease to stand for Kettering Leisure Village and deteriorate to Kettering Lacks Vision.

Thank you.

### Statement 3 – Alex Kingsley

Firstly thank you to the leader of the council and this body for giving me the opportunity to speak on the potential closure of the Kettering Leisure Village.

My personal connection to the KLV is that I play squash there, it has 4 great glass-back courts, a welcoming club that runs weekly club night, 3 teams that represent Kettering against other clubs in the county and I coach the juniors every Sunday. The courts are busy with 800 - 1,000 bookings every month.

I was devastated to hear about it closing, it only got worse when I heard stories from the other groups and clubs who use the facility.

You may have heard about the cheerleading squad who only just came back from the US with a silver medal soon to be without a home, or the best wheelchair rugby team in the world who have now lost their training space weeks before the start of the new season.

But you won't have heard from some of the individuals whose quality of life will shattered if the doors close, in a survey of over 400 users of the KLV across 27 postcode sectors in North Northamptonshire one person said:

***“I am a partially sighted person and feel very comfortable using the gym and pool as I know my way around it . . . I don't think I could join another facility as it would be too much for me to get use to. This is my social life and it would devastate me if I lost it. ”***

Another said:

***“I am disabled and love Balance swimming pool as I can enter unaided and it's warm for me to exercise my arthritic joints in. Kettering Pool is too cold and hoist not working.”***

In the same survey two in three of those in retirement age told us they would be unlikely to exercise to the same level if KLV closed and it was more than this in those who reported themselves as disabled or neurodivergent.

But this isn't just a loss for Kettering, it's the whole county. In the recent Visitor Economy Strategy produced by the NNC the counties meetings and conference sector is under-developed in relation to our neighbours and has potential for development. Losing the Kettering Conference Centre would only push us further behind.

Tonight I feel a sense of duty to all the other users of the KLV to demonstrate what the site means to us and its potential. It's the same sense of duty you have to the voters who put you in that chair, bluntly put, the duty to get value for taxpayers money.

To the councillors of Corby, you had your council squash courts closed. To the councillors of Desborough, you had your courts.

If KLV closes, then the only pay to play squash courts in the whole of the North Northamptonshire will be in Wellingborough and Rushden. Value for money is not leaving the county threadbare of places for sports, community and culture.

The story of the Kettering Leisure Village should be one of community and triumph and still can be. Like the motion, I am calling upon the council as the head lease holders for the site to step in and keep the KLV open whilst a sustainable, long-term, future is secured with the help of local people and organisations, for their benefit and the wider economy of North Northamptonshire.

Thank you.



#### Statement 4 – Julie Hawkes

I have lived in Northamptonshire all my life and in Kettering for 60 years. Kettering matters to me and my family. We have used the venue for family events and also in my work with disabled children and young people, particularly the swimming pool, kids play and the theatre. My daughter and son in law have worked in the building for 12 years since they left school.

My main concerns are as follows:

##### Staff redundancies:

The fact that they've been blindsided and shocked by the decision Compass came to about closure of the entire building. They've had no voice as they fear their redundancy packages will be effected if they speak up.

A lot of the staff have worked there for many years up to 30 years some of them. They are like family and treat the venue as a second home.

There are also lots of volunteers who give their time and effort to help run the theatre and have done for many years, and enjoy doing so.

##### Local Community:

Loss of a venue for small businesses who rent parts of the building to run their businesses from.

Loss of a venue to exercise and play sport and socialise.

Many friendships have developed within this building.

Loss of a venue to run clubs, such as badminton, martial arts, cheerleading, football, table tennis, wheelchair rugby, volleyball, premier education to name a few.

##### Wider Community:

The venue has also run larger events across the year with such as Epic Gaming Events, Volleyball UK, Gospel Conference, Judo competitions, Foothealth conference, Train conventions as well as one day events for the NHS and Social Services amongst the many.

Also the impact on the local businesses that benefit from the conferences when guests stay in hotels and use the food outlets and local shops whilst they are visiting the town.

During a recent meeting of the NNC and WNC joint councils on tourism one of the positive points from the consultation was that this area is the best place in the country for access by road and rail, but the councils have not lead the way with resources to market and improve what we already have in the area.

I questioned my daughter months ago about the sign on Northampton Road that has been left in a terrible state, that should signpost people to the venue and advertise events. She went to her manager who told her there was a disagreement over who should be funding the upkeep of the sign, therefore nobody has.

I always think if the sign looks tatty, the venue would be the same. Not good management overall of who is responsible for what!

##### Mental health:

The mental health of staff, volunteers, business professionals and users of the venue have been affected already and the building isn't closed yet!

**Public Statements received – Council 22 June 2023**

The lack of support from NNC is appalling with a promise of an update last week but the update is, there is no update!

There are thousands of new houses being built in the surrounding areas that won't have a theatre, an indoor children's play area, or suitable sports facilities. By keeping Kettering Leisure Village open and marketing the venue to its full potential will bring lots more revenue to the area. Kettering people deserve a fantastic venue to enjoy their leisure time.

Thank you.

### **Statement 5 – Gerry McCrory**

I would like to express my gratitude for giving me the opportunity to speak at this evening's meeting. My name is Gerry Mac, and I am the captain of the Northampton Saints Wiltshire rugby team. I wanted to bring to your attention to the recent closure of KLV, where our team has been training. This came as a shock to us, as it was the only venue in Northampton that met all our requirements as a club, including disabled parking, accessible toilets, and showers, and everything being on the ground level. We are currently the league champions, Premiership champions, and the number one wheelchair rugby club in the world.

We have been searching for a new venue, but we have not been able to find one that meets all our needs. As we are in the middle of trying to retain our Premiership title, we urgently need a new training facility. The Saints had big plans to make KLV our flagship and our home, and now those dreams and ambitions are quickly slipping away from us as we find ourselves in limbo land.

I understand that the council has big plans for the future, including slogans "for the people of Kettering to live their best lives," "to be healthy," "to be fitter," and "to have good access to the arts and entertainment." I want to emphasize that all of the above is taking place every day at KLV, with people from every aspect of our community.

Our club provides fitness, wellbeing, social interactions, and friendships that would never have been made by people with different abilities if we had not started the club. Now, our members face a very upsetting future with no place to call home or train. I hope that I can bring back positive news to our club members soon so they can continue to live their best lives, be healthier, be fitter and continue to have social interaction and make friends this is something they would never be fit to do if we can't find a training venue.

Thank you for your time and consideration.

**End of Public Statements**

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**Agenda Item 6 ii) Public Questions to Council on 22<sup>nd</sup> June 2023**

No.	Received from	Executive Member Responsible	Question	Answer
1.	Ryzna Garner	Cllr Harriet Pentland	Given the climate and wildlife emergencies, and the needs to reduce emissions and increase food security, will this Council agree to ensure that all food and drink provided and promoted at future internal events are those with the lowest impact on the climate and environment, as other councils have done?	North Northamptonshire Council is committed to being carbon neutral by 2030. In order to do this, we will consider all opportunities to reduce our carbon footprint through our own activities and that of our supply chain. It is rare for the Council to provide food and drink at Council events but where we do so, we will certainly consider all viable opportunities to reduce the environmental impact of the food and drink on offer, whilst also considering the importance of supporting local producers and catering businesses, and providing for different dietary needs.

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**Agenda Item 9:- Councillor Questions, Responses and Supplementaries – 30 March (carry over)**  
**and 22 June 2023**

Carried over from Council – 30<sup>th</sup> March 2023

No.	Received from	Executive Member Responsible	Question	Answer
1.	Cllr Peter McEwan 16/03/23	Cllr Graham Lawman	<p>Will the leader request from senior officers any work such as tree cutting, planting, roadworks, and lighting etc that is happening in members wards that ward members are informed beforehand?</p>	<p>The range and volume of activity to keep NNC's green space and infrastructure in good order, makes notifying Members of all activity in their Ward impractical. Where there are significant works taking place, we do notify Ward Members of proposed works, for example the information shared with Ward Members in January this year as part of the Treescape planting programme. Larger highway schemes, such as resurfacing, are communicated to all Members through regular emails and updates; the service will continue with this approach. Information on all roadworks (whether utility providers or highways authority) can also be viewed at the national website: one.network. The Planning Authority is generally not informed of the commencement of works undertaken by developers on private land as there is no legal requirement to do so and, therefore, this information is not available to share with ward members.</p>
			<p><b>Supplementary Question:-</b> Referring back to about four or five full council meetings ago there was a statement made by either Cllr Graham Lawman or one of his colleagues saying that all ward councillors</p>	<p><b>Supplementary Answer:-</b> I think the answer gives us that exact information, that on major topics ward councillors are informed, and there are also regular information sheets that are</p>

Councillor Questions and Responses to Full Council – 22 June 2023

No.	Received from	Executive Member Responsible	Question	Answer
			should be notified of anything taking place within their ward. Can we have clarification whether that is the case?	circulated, particularly on traffic regulation orders and minor works.
2.	Cllr Valerie Anslow 20/03/21	Cllr David Brackenbury	As the planning authority for North Northants, when will the council take the lead and tell Vistry Group that felling 61 mature trees does not fit in with its corporate vision, and that alternate solutions need to be found for the utility work associated with Stanton Cross SUE.	Irrespective of whether the felling of trees fits with the corporate vision of the Council, North Northamptonshire Council (NNC) is bound by the decisions made by its predecessor authorities. In this case, the developer has planning permission granted by the former Borough Council of Wellingborough (BCW) that enable them to lawfully develop the Stanton Cross SUE. This development will result in the loss of trees as identified in the Environmental Statement that the developer submitted to BCW in support of their planning application. Although NNC has encouraged the developer to reconsider their proposals to minimise tree loss, the Council does not have legitimate grounds to prevent the developer from implementing the permission granted by BCW.
			<b>Supplementary Question:-</b> Can I be assured that a highways officer will be at the meeting between North Northants, the Vistry the developers, and the Wellingborough Walks Action Group?	<b>Supplementary Answer:-</b> I know that extensive discussion is going on between the developers, Vistry, and the action group. While North Northamptonshire Council are involved as the local planning authority, we are keeping a careful eye on this whole situation and of course will involve our own highways expertise as required.



Councillor Questions and Responses to Full Council – 22 June 2023

Council – 22<sup>nd</sup> June 2023

No.	Received from	Executive Member Responding	Question	Answer
3.	Cllr Anne Lee	Cllr Harriet Pentland	Since May 2021, what approximate expenditure has been made on combatting climate change, excluding the planting of trees?	<p>To date £17,644 has been spent on non-tree planting related activity to combat climate change. This expenditure is to support Carbon Literacy Training for councillors and officers, and for the purchase of National Tree data. In addition, a further £399,500 of climate change funding has been committed to a variety of other projects that are closely linked to the Council's Carbon Management Plan (CMP), approved by Executive in December 2022. Following approval of the CMP, a process for the assessment and allocation of climate change funds has been implemented and the following expenditure has also been approved, which will support activities outlined in the Plan:</p> <p>£13,000 for Energy Survey (Mechanical and Electrical) of Corby Sports Centre and Swimming Pool</p> <p>£110,000 for Battery operated equipment for Grounds Maintenance</p> <p>£31,500 for Net Zero and Climate Change Adaptation and Mitigation Evidence Base Consultancy for Strategic Planning</p> <p>£65,000 for Energy Surveys (Mechanical and Electrical) of Top Ten NNC Buildings</p> <p>£50,000 for a Residential Energy Efficiency &amp; Energy Officer post for Private Sector Housing for Regulatory Services</p>

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No.	Received from	Executive Member Responding	Question	Answer
Page 26				<p>£130,000 for Corporate Properties - Stock Condition Surveys</p> <p>These projects are supported through the Council's Climate Change Investment Fund and totals a current funding commitment of £417,144.</p> <p>The Council is also responsible for delivering many other activities which seek to combat climate change, such as environmental initiatives embedded within the Council's highways contract with Kier. Other activities do not involve direct expenditure by the Council but often these involve working in collaboration with other organisations including the private sector. Examples include the delivery robot and E-Scooter trials, with Starship and Voi Technology respectively, which provide an alternative to the private car for shorter journeys, and the installation and operation of electric vehicle charging points with Believ (formerly Liberty Charge).</p>
	<p><b>Supplementary Question:-</b> What are the prospects of North Northants Council reaching net zero by 2030 at the current rate of progress?</p>	<p><b>Supplementary Answer:-</b> I have had no indication that there is any reason to believe that we will not meet our 2030 goal. We are making good progress and there are regular progress updates provided to the council, for example through the Sustainable Communities EAP which I would welcome other councillors to follow online so that they can see for themselves the progress being made.</p>		

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No.	Received from	Executive Member Responding	Question	Answer
4.	Cllr Valerie Anslow 05/06/23	Cllr David Brackenbury	<p>At the March Full Council meeting a motion was agreed that Tree Preservation orders need to be highlighted on planning applications so that they are given due consideration and weight by those making decisions. Why is it therefore that this Council is agreeing that another 25 trees, with TPOs, on the Wellingborough Walks be felled when the planning application is only in outline and a Section 278 notice has not been served?</p>	<p>Route 2 of the Stanton Cross SUE was granted full planning permission by the former Borough Council of Wellingborough under WP/2004/0600 and WP/15/00605/VAR and is not a reserved matter. At this point therefore, North Northamptonshire Council is not making a decision on a planning application and the motion agreed at Full Council that Tree Preservation orders need to be highlighted on planning applications reports does not apply.</p> <p>With regard to the emerging s278, technical drawings for the new roundabout have been submitted by the developer for a proposed agreement under Section 278 of the Highways Act 1980 to facilitate the full construction of the Route 2 works affecting the London Road / Embankment area. These plans have yet to be fully agreed. There is no planning assessment associated with the issuing of a s278 notice and therefore the March motion is not relevant to this process.</p>
			<p><b>Supplementary Question:-</b> Could you explain what the second paragraph in your answer means?</p>	<p><b>Supplementary Answer:-</b> Section 278 are technical aspects surrounding the highways proposals which form part of an existing planning permission which has been granted. It is important to point out that discussions between the Action Group, North Northamptonshire Council as the local planning authority and Vistry are still ongoing and we will continue to facilitate those discussions. Of course if the developers wish to come up with an amended scheme it is our job to pass that to the</p>

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No.	Received from	Executive Member Responding	Question	Answer
				planners and see whether that is viable and acceptable in respect of material planning considerations.
5.	Cllr Simon Rielly 12/06/23	Cllr Scott Edwards	Can you tell us how many children are still missing from education in North Northants?	There are currently 94 pupils classed as 'Children Missing Education' (CME) in NNC. This is a reduction of 26 from the figure as at 31st March 2023, which was 120. CME are defined as those children whose current educational provision is not known. This is often due to them moving out of area or changing school without informing the Council. The Education Inclusion Team continue to work to locate and track these children and support them back into education where appropriate.
Page 28	Cllr Simon Rielly 12/06/23	Cllr Graham Lawman	Did North Northants Council apply for and receive all the possible school transport grants that we were entitled to apply for?	<p>The Council has been allocated the following sums by the Department for Education under the Extended Rights for Home to School Travel grant:</p> <p>2021/22 £261,400 2022/23 £291,900 2023/24 £283,700</p> <p>The amounts for 2021/22 and 2022/23 have been received in full and the grant for 2023/24 is being received in instalments.</p> <p>There has been no other funding offered for Home to School transport.</p>

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No.	Received from	Executive Member Responding	Question	Answer
7.	Cllr Alison Dalziel 12/06/23	Cllr Graham Lawman	Is the Leader and the Executive happy with the quality of grass cutting and street cleaning services across North Northants?	<p>Our street cleaning teams continue to work hard to maintain our rural and urban environments so they are places that we can all be proud to call home.</p> <p>It is a great shame that a small minority of people litter and fly-tip our local areas which undermines the attractiveness of our towns, villages and countryside. Our environmental enforcement team actively discourage those who fail to dispose of their waste responsibly.</p> <p>We have recently successfully prosecuted a number of serial fly-tippers, which will hopefully deter others from this anti-social and criminal behaviour.</p> <p>Spring is a particularly challenging time for our street cleaning and grounds maintenance teams with grass growing quickly and the parks and open spaces busy with people enjoying the fine weather. Despite this, we continue to empty litter bins, sweep the streets and cut the grass, with some town centre areas cleaned daily.</p> <p>Some areas of grass have been purposefully left to encourage wildflowers, promote pollination and support biodiversity, which demonstrates our support and commitment to caring for the natural environment. We are engaged on a programme of signage for these areas to advise the public.</p>
8.	Cllr Simon Rielly 12/06/23	Cllr Graham Lawman	Do you have a date when the ANPR cameras will be installed in George Street Corby?	<p>We can assure Council that we are keen to take the benefits of this provision – such as safer pedestrianisation, better air quality as soon as possible.</p> <p>The report presented to the Executive detailed that, from the point of consultation on the (Traffic Regulation Order) TRO starting, it is estimated that it will take circa 4 months to complete the statutory TRO process, with a</p>

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No.	Received from	Executive Member Responding	Question	Answer
Page 30				<p>further up to four months from the point of order for the enforcement cameras to go live.</p> <p>We are pleased to confirm that the TRO consultation paperwork will be issued shortly. Based on the outcome of this statutory consultation, the Council can consider implementation of the TRO and progress procurement of the necessary enforcement equipment, which we would seek to progress and install as quickly as possible.</p> <p>Once enforcement commences there is a requirement for a 6 month “warning period” for all first time contravenes.</p>
	Cllr Alison Dalziel 12/06/23	Cllr David Brackenbury	How many people have managed to pass and obtain their Hackney Carriage License across North Northants since March 2023?	<p>Following implementation of the NNC Hackney Carriage and Private Hire Policy on 1<sup>st</sup> April 2023 there have been some delays in completing the procurement process relating to the driver testing that is required to be undertaken as part of the licensing process. We have now identified a date this month (30<sup>th</sup> June) to begin offering the training to the people on the waiting list and further dates will be added as demand comes through. The booking link has been shared with our teams in licensing to push out to the drivers which is happening imminently. The process is being pushed out to new applicants first, so that anyone that wants to apply for a licence will then be able to. Once the backlog is dealt with the training will then be pushed out to existing drivers, who we have allowed to continue to drive while this issue was being resolved, so as not to impact upon their work.</p>

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No.	Received from	Executive Member Responding	Question	Answer
			<p><b>Supplementary Question:-</b> Is that a detailed way of saying zero?</p>	<p><b>Supplementary Answer:-</b> Yes, it is at the moment. To provide a little background context, as of the day before yesterday, 68 people had registered an interest in becoming a new hire vehicle driver, all of whom were contacted with the new details of the testing arrangements and how to book onto a course which will take place on 25 June, of which there are 25 allocated places. At the moment, existing drivers are currently exempt from taking this test. As the new testing regime beds in we will be keeping a close eye on it.</p>
<p>10. Page 31</p>	<p>Cllr Alison Dalziel 13/06/23</p>	<p>Cllr Matt Binley</p>	<p>I refer to the article in the Northamptonshire Telegraph of 5th June 2023 titled 'Corby pensioners angry as bin store built on communal garden at sheltered housing complex'. Could I be provided with the three dates and format of the engagement undertaken with residents of Marlow Court prior to the bin store installation in mid-May, as stated in the article by Cllr Binley?</p>	<p>The first resident meeting that was attended by Cllr Binley and Officers was 13<sup>th</sup> January 2023. At this meeting, residents raised a number of issues with Marlow Court, of which a lack of recycling facilities was one such issue. In line with the recycling arrangements in place across the local area, it was identified that a sufficient bin store area wasn't available at the scheme. Regarding consultation with the residents as to where the bin store area was to be sited, Officers from Tenancy Services spoke to residents following the initial design that Officers from Housing Property Services created. This was adjacent to the main entrance door to the scheme. Following feedback from residents, the location of the bin store was changed to the one where the bin store has been built. There were no other options deemed suitable within the Marlow Court site for the bin store area, than the one where it has been built. Housing Property Services worked with colleagues in Refuse and Recycling to ensure that the site met their requirements for accessibility of the refuse vehicles and</p>

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No.	Received from	Executive Member Responding	Question	Answer
Page 32				<p>the area could accommodate the required number of bins for the scheme.</p> <p>The three dates are:</p> <ol style="list-style-type: none"> <li>1. 13<sup>th</sup> Jan 2023, officers attended Marlow Court to discuss scheme issues and solutions.</li> <li>2. 8<sup>th</sup> March 2023, officers attended site to consider possible locations for bin store</li> <li>3. 26<sup>th</sup> May 2023, officers attended residents meeting to explain bin store location decision making</li> </ol>
			<p><b>Supplementary Question:-</b>                      Would Cllr Binley agree to come with myself and the ward councillors to Marlow Court, just to clear up a discrepancy between what was written in the newspaper, the response to the question I have now received, and a letter which was issued to all residents on 31 May 2023 by a North Northamptonshire Council Support Services Manager which actually says that no consultation was given with the residents of Marlow Court and apologises for this, saying that this was an oversight?</p>	<p><b>Supplementary Answer:-</b>                      I am aware that the contractor did commence on site before the authorisation had been given and an agreed start date. I am also aware that officers from the Housing Property Services Team have apologised to tenants for this. However, as is detailed in the answer to the question, there has been extensive conversations with the tenants of Marlow Court. I have already attended Marlow Court and had those discussions personally with the tenants this year. I would be happy to pick up offline with ward members about their concerns and liaise with officers. However, respectfully, of course there are other sheltered accommodation schemes within North Northamptonshire and whilst we are investing heavily in the schemes through the Sparkle Programme, we do have to look proportionality at all sheltered accommodation areas across North Northamptonshire that require attention and upkeep, especially Corby</p>



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No.	Received from	Executive Member Responding	Question	Answer
				Borough Council's previous area that had been neglected for so many years and had not been invested in.
11.	Cllr Lyn Buckingham 13/06/23	Cllr Matt Binley	Point of clarification please: As councillors we regularly hold meetings within the sheltered complexes. Several schemes have reported problems within the communal areas with floor coverings being taped down to affect a repair, which we consider a Cat 1 Hazard under HHSRS. Would these repairs be paid for by 'Decent Homes (safety funding) or under the sparkle scheme (cosmetic improvement funding)?	NNC have introduced the Sheltered Housing Communal upgrades (also known as Sparkle) to the Corby neighbourhood area this financial year, in recognition of the need to invest in the cosmetic appearance of communal areas of sheltered housing schemes in Corby. This replicates the approach that was already in place in the Kettering neighbourhood area. Housing Property Services colleagues are working with Tenancy Services colleagues to agree the priority order for the schemes to receive the communal upgrades. Works at Marlow Court commenced this year and it is expected to be possible to start a further scheme out of the budget available this year. It is anticipated that all Corby sheltered housing schemes will have had similar upgrades over the next five years. Should a section of carpet be deemed unsafe, and the scheme is not on the Sheltered Housing Communal upgrades programme for that year, then we would replace the required section of carpet if it cannot be re-secured. Colleagues in Housing Property Services and Tenancy Services will arrange to inspect sheltered schemes and assess the condition of the communal area carpets. Appropriate remedial works will be arranged accordingly. Taping down of any carpet area will remove any immediate risk, until full replacement is completed.

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No.	Received from	Executive Member Responding	Question	Answer
Page 34				As a point of clarification a raised carpet is not a Cat 1 Hazard under HHSRS.
			<p><b>Supplementary Question:-</b> Given any category one hazard, if you are using duct paper to effect a repair, is that considered an actual repair?</p>	<p><b>Supplementary Answer:-</b> Officers have confirmed that this would not be categorised as a category one hazard and I trust the expert opinion of our hardworking officers. Being myself a qualified health and safety professional, taping down the corner of a carpet is an adequate temporary repair, on the basis of it being fixed at a later date.</p>
Page 34	Cllr Lyn Buckingham 13/06/23	Cllr Matt Binley	<p>After the push to bring down the backlog of housing application assessments being done by December 2022, we are again being told of long waits for applications being processed, please could you give us current waiting times for applications being processed?</p>	<p>The Housing Allocations team cleared the previous application backlog by November 2022. In Quarter 4 of 2022/23, the team saw an increase in demand, which peaked in February, but has been consistently decreasing since that time. As part of a dynamic response to the demand, a service lead restructure was implemented, and appropriate additional resources deployed.</p> <p>The team currently (as at 15th June) have a backlog of 251 applications that are outside of the 10-working day processing target with the oldest being 13 working days outside of the target.</p>
			<p><b>Supplementary Question:-</b> We are getting reports from residents that apart from being 13 working days outside of target for the backlog, they are waiting longer than 14 days. Would Cllr Binley meet with my constituent</p>	<p><b>Supplementary Answer:-</b> If ward councillors wish to, then of course they can flag up these kinds of cases if they are concerned about any irregularities, with myself or the Assistant Director to look into. However, receiving weekly reports as I do</p>

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No.	Received from	Executive Member Responding	Question	Answer
			<p>who has been waiting for an answer on his housing application for 14 weeks?</p>	<p>from this area of the business, I am absolutely happy and confident that there are not any cases whereby any individuals have been waiting that long. There are cases for example that are suspended whereby we are waiting for additional information from the applicant's perspective rather than the Council's.</p>
<p>13.</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 35</p>	<p>Cllr Lyn Buckingham 13/06/23</p>	<p>Cllr Graham Lawman</p>	<p>Why are standards on street scene across the district dropping despite costing us more? Our case load is growing with complaints about grass cutting and clean up starting to clog up drains. With no maintenance of the drains, raising serious fears of flash flooding and an air of neglect.</p>	<p>The street cleaning team continue to carry out their duties in accordance with our published standards and policies. There has been no reduction in service. Our environmental enforcement team are also active in discouraging the small minority who drop litter or fly-tip, which is detrimental to our local area and costs the taxpayer in cleaning. We have had several recent successful prosecutions for serial fly-tippers, which should act as a deterrent to others thinking of disposing of their waste in this way.</p> <p>Spring is a particularly challenging time with the grass growing quickly and the parks and open spaces busy with people enjoying the fine weather. Despite this, we continue to empty litter bins, sweep the streets and cut the grass. Some areas of grass have been purposefully left to encourage wildflowers and support pollination and biodiversity, which is an increasingly popular environmentally-friendly approach to land management.</p> <p>Our highways service maintains the drains on a scheduled programme and reacts to any reports of blocked drains that need more urgent attention.</p>

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No.	Received from	Executive Member Responding	Question	Answer
				<p>Those members who attended the first Kier engagement event at Brixworth will have seen the equipment in operation. If Members or residents are particularly concerned about any areas, they are encouraged to report them through our website so that we can respond accordingly.</p>
14.	Cllr Keli Watts 13/06/2023	Cllr Lloyd Bunday	<p>Would the council kindly assign names to all emails sent to what are now generic addresses such as <a href="mailto:highwaysinsurance@northnorthants.gov.uk">highwaysinsurance@northnorthants.gov.uk</a> or <a href="mailto:parkingenforcement@northnorthants.gov.uk">parkingenforcement@northnorthants.gov.uk</a> so that the sender knows who to chase up in the case no one replies? Recently an organisation in Kettering had to cancel an event at a late stage because no one came back to them with the information required to proceed and they didn't know where to turn.</p>	<p>If Members have not received a satisfactory response from a generic email address or indeed any officer, then they should escalate the matter to the relevant Assistant Director. Information has been provided previously to members on Assistant Director contacts but this will be recirculated. If this escalation does not resolve matters, then members should escalate the matter to Executive Directors.</p>
			<p><b>Supplementary Question:-</b> What is the suggestion for Groups or members of the public to follow up emails from these generic email addresses?</p>	<p><b>Supplementary Answer:-</b> The use of generic email addresses is very useful for directing enquiries into departments. If those enquiries aren't being handled by those departments then their Directors need to know that. And if they are still not being answered, then we as members need to know that. So I am quite happy for members to direct follow up enquiries to Directors, Assistant Directors or even portfolio holders.</p>